

Thanks_

This Report has been produced with the collaboration of many people, among whom we would especially like to thank: Fátima Araluce, Iñigo Audibert, Gabriela Baracat, Juliana Belmont, Félix de Blas, Magdalena Brier, Sergio Brihuega, Ralf Buechsenchuss, Mariana Caballero, María José Cantarino, Catalina Chávez, Simon Davis, Stephanie Denamps, Elizabeth Diácono, Gabriel de Diego, Chavela Dragoevich, Blanca Drake, Maximiliano Echeverría, Yanira Espinosa, Leire Fernández, Nataní Fernández, Virginia Fernández, Sofía Fernández de Mesa, Mónica Fernández Rivas, José Luis Fernández Rosell, Oscar Floreani, Carmen García, Fabián García, María García-Legaz, Piedad García-Manso, David Gómez, Joaquín Gómez Cevedio, Ignacio González-Blanch, Noemi Grandío, María del Val Gutierrez, Judith Iglesias, Belén Izquierdo, Marisol Izquierdo, Yiria Jaramillo, Dorothee Jarchow, Jill Johnson, Gabriela López, Eva Lopez, Carlos López Blanco, Raquel Lucas, Ángel Martín, Francesc Martínez, Francis Masek, Susana Mingo, Almudena Moreno, Javier Moreno, Ezequiel Nieto, Ana de la Peña, José María Pestaña, Eduardo Puig de la Bellacasa, Leticia de Rato, María Jesús Rodríguez, Pablo Rodríguez Canfranc, Estefanía Sampedro, Javier Santiso, Ana Segurado, Lourdes Tejedor, Elena Tirado, Marta Vegas, Alicia Velascoin, Luis Ignacio de Vicente and Emma Young.

Authors

Alberto Andreu, Silvia Guzmán, Emilio Vera, Nuria Pizarro, Daniela Torres and Susana Gallego.

We are interested in any opinions and comments, so please feel free to contact us at:

- responsabilidadcorporativa@telefonica.es
- www.rcysostenibilidad.telefonica.com/es
- www.rcysostenibilidad.telefonica.com/blogs
- www.youtube.com/rcysostenibilidad
- www.twitter.com/rcysost
- www.facebook.com/rcysostenibilidad

Or, if you prefer, write to us at our postal address:
Reputación y Sostenibilidad Corporativas Telefónica, S.A.
Distrito Telefónica. Ronda de la Comunicación S/N
Edificio Oeste 2. Planta 1. 28050 Madrid.

Telefónica, S.A.
2013 Corporate Sustainability report

This report is also available online at:
<http://informeannual2013.telefonica.com>

Shareholders can request copies of these reports from the Shareholder Office, via freephone (900 111 004 in Spain) or email, at: accion.telefonica@telefonica.es

Available on many platforms and operational systems as of June 2014.

The legally required information is available to shareholders and the general public.

Published by:

Telefónica, S.A. corporate and public affairs department.

Design and layout:

MRM Worldwide Spain, S.A.

Date of publication:

June 2014.